

CREATING A SUSTAINABLE INTERNSHIP PROGRAM FOR YOUR LAND TRUST

2019 MASSACHUSETTS LAND CONSERVATION CONFERENCE

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INTRODUCTIONS

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WORKSHOP OVERVIEW

- How to developing an effective internship program
- Internship Program Best Practices
- How to manage and mentor students within their academic needs
- Statewide Resources for connecting with students

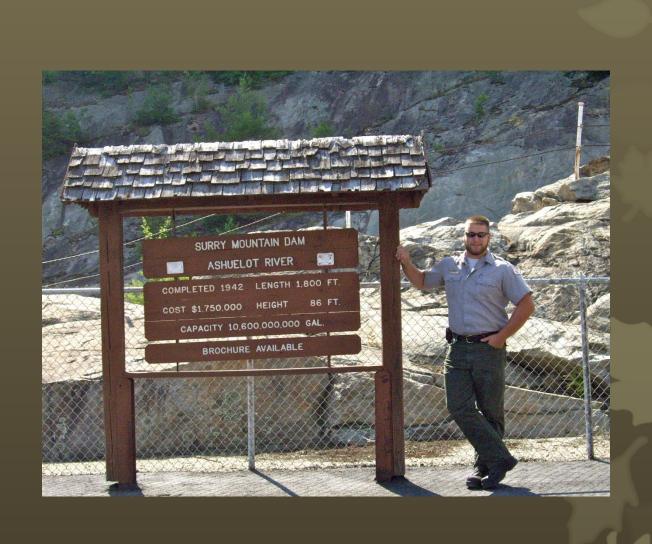
Definitions and Academic Jargon

- Internships
- Externships
- Cooperative Education (Co-ops)
- Experiential Learning

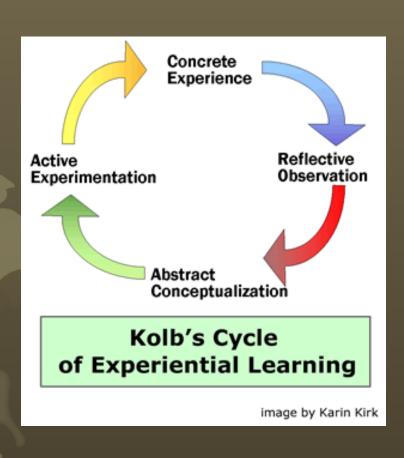


"CLASSIC" INTERNSHIP FRAMEWORK

- Typically two to six months
- Generally a one time experience
- May be part-time or full-time, paid or unpaid (stipend)
- May be part of an educational program- credit bearing
- Distinguished from volunteer experience by established intentional learning goals/objectives
- Promotes educational, personal and professional development
- Focus on mentorship and exposure to various aspects of the organization



KOLB'S EXPERIENTIAL LEARNING CYCLE



• What?

So What?

Now What?

ROLES AND RESPONSIBILITIES

- Students
- Supervisors
- Faculty Sponsors



COMMON COLLEGE COMPONENTS

Established Learning Objectives

• Evaluation

Observation

Assessment

Reflection

Public Presentation

HOW DO YOU KNOW WHEN YOU ARE READY TO HIRE AN INTERN?

- 1. You have time to think and plan for an intern.
- 2. The primary goals of your organization are met.
- 3. You have an available willing staff member to serve as a mentor/ supervisor.
- 4. You have the basic resources need to support the additional help."um, I need a desk"



TOP 3 REASONS <u>NOT</u> TO START AN INTERNSHIP PROGRAM.

- 1. Funding was cut and you need free labor in order for your organization to function.
- 2. Someone needs to make the coffee.
- 3. We need someone to answer the phones and keep the office organized.
- Other reasons?

GETTING STARTED

Step 1: Set Goals

- What does your organization hope to gain from the program?
- Are you looking for additional help on a project?
- Are you growing quick and needing new talent?
- Are you a non-profit that doesn't have a lot of money but can provide a meaningful and rewarding experience?
- Are you looking to introduce land conservation to emerging professionals?



STARTING AN INTERNSHIP PROGRAM

Step 2: Write a Plan

- Identify and analyze needs within your land trust.
- Determine the scale, scope and appropriateness of how an intern could help meet those needs. (Specific project, day-to-day support, research, etc.)
- Draft a job description and marketing plan

STEP 2 CONTINUED

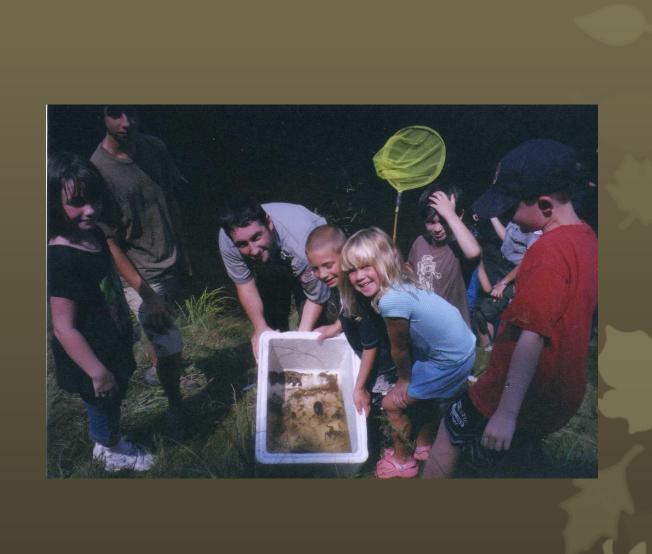
- Will you pay the intern?
- Where will you put the intern?
- What sort of academic background do you want in an intern?
- Who will have the primary responsibility for supervising the intern?
- What will the intern be doing?
- Will you provide training opportunities outside of the job functions?

STARTING AN INTERNSHIP PROGRAM

Step 3: Recruiting Interns

- How will you find internship talent?
- Start early!
- Develop relationship with local recruiting resources.

Internship and career fairs, social media sites, college websites, professional organizations



RECRUITING RESOURCES-

NATIONALLY AND STATEWIDE

North American Alliance for Environmental Education

http://www.naaee.net/

Association of Experiential Education

<u>http://www.aee.org/</u>

Unity College Job Resources

http://www.unity.edu/CareerServices/JobResources/EnvJobs.aspx

National Association of Interpretation

http://www.interpnet.com/

Connecticut Land Trust Network

http://www.ctconservation.org/

• Maine Land Trust Network and other state networks

http://www.mltn.org/index.php

Massachusetts Land Trust Coalition

<u> http://www.massland.org/searchcontent?keys=jobs</u>

Massachusetts Campus Compact

http://masscampuscompact.org/

RECRUITING CONTINUED

- Choose your interns carefully
- Require cover letters, resumes, references and interviews
- Learn legal implicationsmore to come
- Check references



STEP 4: MANAGE THE INTERNS

- First few beginning days are defining days
- Provide clear expectations
- Provide orientation
- Provide resources needed to do the job
- Keep an eye on the intern
- Give lots of feedback
- Evaluate performance every few weeks

TOP 10 CONCERNS OF INTERNS

- 1. Give us Real Work.
- 2. Do what you say, and say what you do.
- 3. We like feedback.
- 4. We want to be included.
- 5. Please Explain.
- 6. I want a mentor.
- 7. A minute of your time, please.
- 8. Be prepared.
- 9. Um...I need a chair.
- 10. Show me the money, as best as you can.

LEGAL ISSUES

Disclaimer

- Do you have to pay interns?
- Workers' and Unemployment Compensation/ Liability (College- Student- Worksite)
- International Students
- What to do if it's not working out?

ENDING INTERNSHIPS

- Certification of Completion/Appreciation/ Recognition
- Letter of Recommendation
- Formal thank you and debrief
- Staff party
- Complete required college paperwork- evaluation
- Public presentation
- Newsletter profiles
- Provide closure



SOURCES & REFERENCES

- Starting and Maintaining a Quality Internship Program, sixth edition by Michael True
- College Career Centers
- Massachusetts Campus Compact

http://masscampuscompact.org/

Q & A

